



Case Study

"We entered beginning balances for General Ledger and it went so smoothly."

Louella Cloud
Accountant
Sisseton-Wahpeton
Housing Authority

"We're pleased with the support we receive and DFC Property Management software."

Marc Frankenstein
Accountant
Sisseton-Wahpeton
Housing Authority

Customer Profile

Sisseton-Wahpeton Housing Authority provides assistance to Native American individuals and families who are members of the Sisseton-Wahpeton Sioux Tribe.

Business Solution

Microsoft Dynamics GP provides Sisseton-Wahpeton Housing Authority a cost effective in-house alternative to their previous fee accounting program.

DFC Property Management provides SWHA a solution to their housing management program.

Benefits

- Reporting Ease
- Payroll
- Flexibility

Demographics

Industry: Tribal Housing

Employees: 64

Great Plains Users: 4

Units: 700+

Sisseton-Wahpeton Housing Authority

Situation

Sisseton-Wahpeton Housing Authority (SWHA) manages over 700 tribal housing units. Their ever-increasing need to automate various functions requires flexible software. Prior to Microsoft Dynamics GP, they used a fee accounting package which was managed offsite. As the number of properties continued to grow, it was apparent they needed to switch to an in-house system. Making that move would provide them access to information whenever it was needed so that timely reports could be provided to management and to the Board of Commissioners. The system would also need to handle all their operations including reporting, financials, tenant accounting, payroll and job costing functions.

Solution

SWHA began looking into software solutions to handle their growing number of housing units. Several products were considered, but Microsoft Dynamics GP was the front-runner due to many factors including: area references, system functionality, previous system experience and scalability. SWHA decided to purchase Microsoft Dynamics GP and DFC Property Management. The packages both seamlessly integrate and provide a fully capable solution for the housing authority. The cost to run the fee accounting package for a single year was higher than the cost to purchase Microsoft Dynamics GP.

After just one week of implementing GP, they were already running payroll. Weeks later they entered beginning balances and completed their first financials with no issues. Because they chose to work with DFC Consultants they also take advantage of the premier support plan, giving them unlimited software support, user groups along with discounted accounting support.

Understandably there was resistance in various departments. However, once the system was in place, those who were skeptical soon saw the benefits of the new in-house system.

Products

Microsoft Dynamics GP

- Financial Management
- Fixed Assets
- Payroll
- FRx Desktop

DFC Property Management

- Tenant History
- Waiting Lists
- Maintenance Schedules and History
- Asset Tracking

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Benefits

Reporting Ease

Sisseton-Wahpeton Housing Authority runs the monthly financial statements in less than two hours. With their previous fee accounting package, this process took approximately 25 hours. The ability to create a quality report exactly when it is needed for the board is invaluable. In addition, they run Bank Reconciliation in Microsoft Dynamics GP which saves over 3 hours of time versus the previous process. Microsoft Dynamics GP's ability to seamlessly integrate with Excel allows them to easily analyze data anyway they choose.

Payroll

The payroll department saves three to four hours each pay run now that they've implemented Microsoft Dynamics GP's Payroll. Now a report can easily be run and printed in a short amount of time, as opposed to the old system where reports needed to be requested and waited for. They benefit from the ability to get breakdowns of individual employees' hours.

Flexibility

Microsoft Dynamics GP addresses their need to automate other areas of their business. Because of the seamless integration between GP and DFC Property Management, SWHA can manage tenant maintenance, accounting and waiting lists based on their specific tribal policies.

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