

Reporting in Microsoft Dynamics CRM 2011 Course Number 80445; One day – Instructor led

Introduction

This training, reporting in Microsoft Dynamics CRM 2011, provides individuals the information to better understand reporting methods along with more advanced reporting features of Microsoft Dynamics CRM 2011.

Audience

This training is intended for Microsoft Dynamics CRM System IT Professionals. The training will also introduce topics and functionality important for developers, but will not cover these topics in depth.

At Training Material Completion

After reviewing this training, individuals will be able to:

- ✓ Understanding basic reporting functionality available in Microsoft Dynamics CRM 2011
- ✓ Understanding various methods to create and modify charts in Microsoft Dynamics CRM 2011
- ✓ Gain familiarity with common reports available in Microsoft Dynamics CRM 2011
- ✓ Develop basic understanding of SRS as it pertains to Microsoft Dynamics CRM 2011

Prerequisites

Before reviewing this training, individuals must have:

- ✓ Experience using Microsoft Dynamics CRM 4.00 or Microsoft Dynamics CRM 2011